

HEALTH SYSTEMS

Get patients the care they need — fast

Lyft Business partners with hospitals and health systems to move their patients and employees. We offer solutions that improve appointment adherence and provide the best experience for patients and staff — including non-emergency medical transportation for patients and commuter programs for healthcare staff.

Why choose Lyft?

27%
reduction in no-shows, on average

32%
potential reduction in ride costs

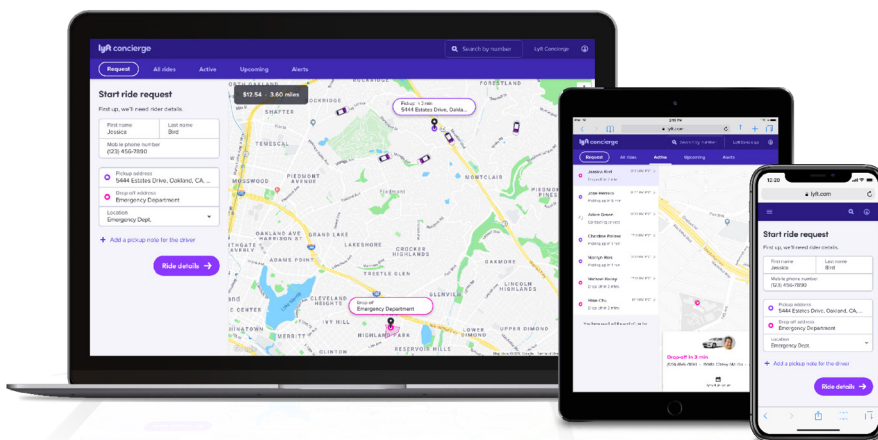
95%
availability in the U.S.

3–5
minute wait times, on average

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My daughter had to take me to the doctor. If I wanted to go somewhere socially, I'd have to depend on her. Now I can say, 'Oh, I'll just call Lyft and have them take me.' I love that. Lyft is amazing. It was a godsend to me.

—CONNIE,
LYFT PASSENGER



Concierge allows you to send rides for your patients, increasing throughput and improving outcomes — and they don't even need the Lyft app or a smartphone.

Why choose Lyft?

Provide rides across the continuum of care

Providing patient rides after appointments improves patient throughput and gives them peace of mind, and eases the ER and patient discharge process.

Reduce no-shows

Lyft reduces no-shows by 27% by removing the transportation barrier and ensuring patients make their appointments.

Increase patient satisfaction

4 out of 5 patients prefer Lyft over traditional transportation options.

Give time back to your staff to do what they do best

Lyft Concierge makes it easier to get your patients home or to their next appointment.

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Lyft's interests are the same as ours – giving back, community, and compassion. In other words, people first.

— AMY FRIEDMAN,
CHIEF EXPERIENCE OFFICER,
DENVER HEALTH

Companies we've worked with:



Ready to get set up? 

lyftbusiness.com