

DRIVING GROWTH, PRODUCTIVITY AND PROFITABILITY

We are a leading North American distributor of metalworking and maintenance, repair and operations (MRO) products and services. We help our customers drive greater productivity, profitability and growth with more than 2 million product offerings, our inventory management and other supply chain solutions, and deep expertise with over 80 years of working across industries.

WHAT CUSTOMERS CAN EXPECT



REDUCED COSTS, HIGHER EFFICIENCIES

We keep vast inventory on our shelves so you don't have to keep it on yours.



WHAT YOU NEED WHEN YOU NEED IT

We work with thousands of suppliers and carry the high-quality brands you've come to trust.



RICH EXPERIENCE, MORE PRODUCTIVITY

Our experts work with you to provide technical expertise and recommend solutions to streamline processes.

Metalworking and Innovation

As the #1 metalworking distributor in North America we deliver unbiased, customized metalworking solutions with our team of highly skilled metalworking and innovation specialists.

MRO Supply Chain

We help you evaluate your MRO supply chain with procurement score cards that give you visibility and allow us to identify opportunities for improvement.

ControlPoint® Inventory Management

We help you gain visibility to manage consumption and control costs with solutions that range from vending to eProcurement to In-Plant services.

Value-Add Needs Analyses

MSC is more than a distributor. Our needs analyses from machining to safety to overall supply chain identify where you can drive efficiencies and solutions to implement.

WE'VE DOCUMENTED \$529.4M IN COST SAVINGS IN THESE INDUSTRIES



Aerospace & Defense
\$70.7M



Auto & Transportation
\$52.5M



Fabricated Metals
\$80.7M



Machinery/Equip/Parts
\$121.5M



Medical Devices
\$20.2M



Public Sector
\$21.9M

*Source: MSC's proprietary cost savings documentation for 2022 through September 2023

DEDICATED TEAM OF CUSTOMER CARE AND TECHNICAL SUPPORT SPECIALISTS

We're available Monday through Friday 7am-11pm ET and Saturday 8am-5pm ET at 800.645.7270, customercare@mscdirect.com or mscmwtechteam@mscdirect.com.

Customer Satisfaction Score

4.4



Verint Enterprise Feedback survey of MSC customers (CSAT). (Scale 1-Very Poor, 2-Fair, 3-Good, 4-Very Good, 5-Excellent)



**BUILT
TO MAKE
YOU BETTER®**

COMPANY OVERVIEW

We are a leading value-add industrial distributor offering products, services and solutions that enable its customers to achieve higher levels of growth, productivity and profitability.



Founded in **1941**
Listed on NYSE (**MSM**)
since **1995**



Leader in highly fragmented
industrial distribution market



~**7,000** associates



38 warehouses, **10** regional inventory
centers and **5** distribution centers



Broad offering: **2.4 million**
SKUs from **3,000+** suppliers



Value-add solutions:
metalworking **expertise**, supply chain
management, e-commerce, productivity
improvement and training

\$4B

Total Revenues¹

8%

20-Yr Sales CAGR²

\$1,170M

Operating Cash Flows
(over the last 3 years)

12.6%*

Adjusted Operating
Margin¹

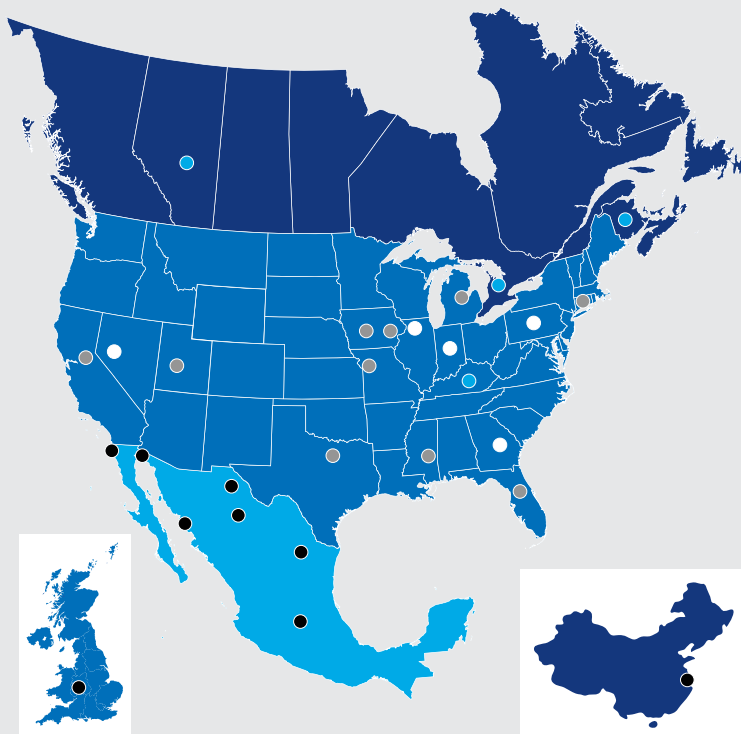
11%

20-Year EPS CAGR²

>\$900M

Returned to
Shareholders
(over the last 3 years)³

¹Year Ended September 2, 2023. ²20-Year CAGR calculated through September 2, 2023. ³Over the last three fiscal years ended September 2, 2023. *See appendix for non-GAAP reconciliations



SUPPLY CHAIN LOCATIONS

NORTH AMERICA, EUROPE & ASIA

Primary MSC Fulfillment Centers

Atlanta, GA
Hanover Park, IL
Elkhart, IN
Reno, NV
Harrisburg, PA

Additional Supporting Fulfillment Centers

Edmonton, AB
Shelbyville, KY
Moncton, NB
Beamsville, ON

Regional Inventory Centers

Roseville, CA
Windsor, CT
Orlando, FL
Davenport, IA
Des Moines, IA
Livonia, MI
Lee's Summit, MO
Columbus, MS
Dallas/Fort Worth, TX
Salt Lake City, UT

Additional International Locations

Mexico
Chihuahua, MX
Guaymas, MX
Juarez, MX
Mexicali, MX
Monterrey, MX
Queretaro, MX
Tijuana, MX
Europe/Asia
Shanghai, China
Wednesbury, UK